

MediaLab v2010, © 2011 Empirisoft Corporation
Please visit us at <http://support.empirisoft.com>

Note: If you wish to skip reading this now, feel free. You can always view it later in the *Setup* section of the users guide or in the *readme.pdf* file which will be located in the main *MediaLab* folder after the installation is complete.

System Requirements

MediaLab will run well on most computers running Windows 95, 98, ME, 2000, XP, Vista and Windows 7. It is recommended that systems running MediaLab have at least 512mb of memory, a high quality graphics card with at least 32mb of video memory and a processor speed of at least 500mhz. This is for optimal performance—in most cases pretty much most systems can run most MediaLab experiments.

It is recommended that you also install the most recent version of the Windows Media Player on your system. If video and sound will be used, it may be necessary to have Version 7 or later of the player installed. It is also recommended to have components of Microsoft Office installed. MediaLab will allow you to present documents fully formatted by Word and slide shows prepared in PowerPoint and allow you to execute a number of features using the conditional logic of Excel. Although MediaLab will work fine without these applications, their cooperative performance with MediaLab can produce some very impressive functionality. Microsoft's Internet Explorer version 4 or later is required in order for MediaLab to present custom items and other HTML formatted pages (whether stored locally or on the internet). Finally, it is necessary to have a spreadsheet application (e.g., Excel, SPSS) installed in order to view the data files produced by MediaLab (although the .txt and .csv data files can also be viewed in any text editor). The data can also be viewed on any other machine with such programs installed.

Backward Compatibility

If you are accustomed to using a previous version of MediaLab (v1998/v3-v2008), you should be able to continue using v2010 without having to learn anything new. v2010 is backward compatible so that MediaLab experiments from all previous versions *should* run the same as they always have without requiring modification. In fact, the final release of MediaLab v2008 (v2008.1.33) served as the beta release of v2010. The only significant exception in v2010 is the way in which media files are handled. V2010 now uses the Windows Media Player more directly and so some differences in video and sound performance may be noted. Of course, be sure to confirm compatibility for yourself with any old experiments prior to scheduling participants. As we continue to update v2010 with new fixes and features, we will post the changes on our support site at:

www.empirisoft.com/support/showthread.php?t=938

Installation

To install MediaLab, download and run *m/2010.x.x.exe* (where *x.x* is the specific release) available from www.empirisoft.com/download.aspx. If installing from a CD-ROM then simply double-click on the *m/2010.x.x.exe* file located on the CD. The installation program will guide you through the set-up procedure. After the setup is complete, follow the security instructions below to gain authorization for the workstation to run MediaLab.

Note to Network Administrators:

Users will require *read/write access* to the MediaLab folder following installation. If they do not have read/write permission for the folder, the license check will fail and will cause a new code to be generated. The installation should grant these rights to all users automatically, but if not then they may need to be set as follows by someone with administrator-level access:

Step 1. When logged on as an *administrator*, this can be done by right clicking on the *MediaLab* folder and selecting *Properties* and then *Security* and ensuring that regular users have *Read/Write* permission. If you do not see a *Security* tab, then try *Step 2*.

Step 2. Open *Folder Options* in the Windows *Control Panel*. On the *View* tab, make sure *Use simple file sharing* is not checked. It should be one of the last options. With that unchecked, you should now get a security tab when checking the properties of folders. Try *Step 1* again—that should do it.

Security

To help control unauthorized distribution and use of MediaLab, it has been secured with ATX™ software protection. MediaLab will not run on any machine until this security has been disabled. To disable the security follow these steps:

- Install and run MediaLab.
- You will receive a message that the current workstation requires authorization to use the software, and a code number will be displayed.
- E-mail the code to service@empirisoft.com.
- If you are an authorized user, you will receive a translation of this code which will be a registration number unique for the machine on which you have installed MediaLab (usually the same day). Then, re-start MediaLab and enter the five digit code provided to you. MediaLab should now be fully functional. Important: ATX codes are unique to every machine. Be sure to get authorization for each machine that will be using the software. If you have any difficulty at all with this procedure, please contact us for assistance via sales@empirisoft.com.
- Trial users may request a code that will enable MediaLab to run for 21 days.

Alternative Solution for Verifying Licenses

Tired of entering all those authorization codes? If you belong to a school that has purchased a departmental site license then we can hard code your department's IP prefix into MediaLab so that ANY machine starting with that prefix (e.g., 123.456.789.*) will start up right away if the code 99999 is entered. Multiple patterns can be accommodated. Ask service@empirisoft.com for details.

Reinstalling MediaLab

If you are upgrading to a new version you will be asked to uninstall the existing version. Experiments, data folders, preferences, and licenses will *not* be affected by uninstalling. Of course, we recommend backing up experiment data before making any changes to your system.

System Settings

The following are suggestions for your general system set-up.

True colors

To allow for the full range of colors usable by MediaLab, it is recommended that you use 16, 24, or 32 bit color. Some older systems are set by default to 8 bit, which provides for only 256 colors (colors or color ranges may appear as dots, patterns, or solid regions). To change these settings, open the *Display* properties in your computer's *Control Panel*, and select *Settings*. Select the highest color range possible. 24 and 32 bit color ranges are both capable of displaying close to the full range of colors detectable by the human eye.

Show file extensions

MediaLab frequently makes use of *file extensions*. These are the three-letters following the period on file names (e.g., *.exe*, *.doc*, *.mpg*). For this reason, it is advisable that you don't instruct Windows to hide these from you. To set this as a default:

- In *Windows 95/98*, open any folder and select *View* from the pull down menu. Select *Folder Options*, and then *View* again. Deselect the option to have Windows *Hide File Extensions*. It is also useful to have Windows *Display the Full Path in Title Bar*, as well as *Smooth Edges of Screen Fonts*.
- In *Windows ME/2000/XP/Vista/7*, open any folder and select *Tools* from the pull down menu. Select *Folder Options*, and then *View*. Deselect the option to have Windows *Hide File Extensions*. It is also useful to have Windows *Display the Full Path in Title Bar* as well as *Smooth Edges of Screen Fonts*. The latter setting can be found in *Control Panel > Display > Effects* in *Windows ME, NT, 2000, XP, Vista and 7*.

Task bar NOT always on top.

It is possible to have the windows task bar always on top. This is not recommended for use on machines that will be running MediaLab as it gives participants easy access to the system, and it can obstruct some important features of MediaLab. To deselect this option, right click on the task bar and then click on *Properties*. Make sure that *Always on top* is de-selected. The key sequence *Ctrl+Esc* will make the task bar appear at any time.

Screen Resolution

Although MediaLab was designed to work in all screen resolutions, how things look may depend on the resolution you choose. Certain items may need to be repositioned with the left and top parameters when running in high resolution modes. If you are working on different computers, it is often best to pick a single resolution for your experiment (e.g., 1024x768, 1600x1200 etc.). To change these settings, open the *Display* properties in your computer's Control Panel, and select *Settings*.